



Mobile Solutions designed for a modern business.

Empower your business with our reliable
and efficient mobile solutions.



HOSTED TELEPHONY



IT SERVICES



DATA CONNECTIVITY



BUSINESS MOBILES



BUSINESS ENERGY



MANAGED CCTV

Your business, our solutions, all in one place.

Global 4 has established itself as one of the UK's most effective independent technology providers, with a vast experience supporting businesses of all shapes and sizes across the UK.

Our significant experience across multiple sectors and technology solutions positions us as the perfect partner to provide our customers with a totally tailored solution including; business mobiles, hosted telephony, IT services, data connectivity, CCTV and energy savings.

Whilst being able to solve a customer's challenge is critical, the service wrap we provide ensures the seamless rollout and ongoing exceptional customer service our existing clients have come to know as standard. We are proud to be rated 'Excellent' on Trustpilot on over one thousand customer reviews, we listen to what our customers need, and pride ourselves on trying to fix the challenge before it makes a significant impact, whether that be ensuring our mobile clients never receive 'bill shock' or our IT support team having a solution dispatched before customers even know a problem has occurred with our 24/7 monitoring tools.



Hosted Telephony

Transform how you work with our hosted telephony and omnichannel platforms.



IT Services

A fully managed service, increasing IT security, uptime and boost productivity.



Data Connectivity

Dependable internet and faster connectivity with our business broadband solutions.



Business Mobiles

Empower your business with our reliable and efficient mobile solutions.



Business Energy

Cut the cost of energy bills by benefiting from economies of scale across locations.



Business CCTV

Enhance your business security with our state-of-the-art CCTV solutions.



We are proud to be rated five stars.



Does your current provider do this?

We take immense pride in the unparalleled support and service we provide to every single customers. It's our unwavering commitment to go above and beyond, ensuring that every client receives nothing short of excellence.

We ask you to consider, does your current supplier truly match the level of dedication and personalised attention that we bring to the table? We believe that your satisfaction is not just a priority but a promise, and we strive to exceed your expectations in every interaction. Your success is our success, and we are here to ensure that every step of your journey with us is marked by exceptional service and unwavering support.



Tailored Packages



Managed Tariffs



Tariff Optimisation



Worldwide Roaming



International Calling



Mobile Security



Bar and Usage Notifications



Monthly Bill Checks



Regular Review Meetings



Bespoke Reporting



Customer Portal



Mobile solutions built bespoke for your business needs.

For over 25 years, Global 4 have been providing innovative solutions to help businesses of all sizes managed their mobile estate.

With over 10,500 mobiles connected across the UK Global 4 will ensure you are connected no matter where you are, whether you are in the UK or roaming internationally, our team will create a tailored solution built to your business as well as supporting you throughout your contract through quarterly meetings and pro-active account management.

Who we partner with

We've established partnerships with industry leaders including EE, Vodafone, O2, Wandera, Samsung Knox, and MaaS360.

These partnerships allow us to provide our clients with the best possible tariffs and mobile device management solutions available on the market.

EE, Vodafone, and O2 are all major network providers in the UK, and our partnerships with them allow us to offer our clients reliable, high-speed connectivity for their mobile devices. Wandera offers cutting-edge mobile security solutions that help keep our clients' data safe, whilst Samsung Knox provides robust security features for Samsung devices. MaaS360 is a leading mobile device management platform that allows us to manage and secure our clients' devices remotely.

By partnering with these companies, we can offer our clients a comprehensive range of solutions to meet their specific needs, while also ensuring that their mobile devices are secure and fully optimised for business use.



SAMSUNG Knox

IBM MaaS360

SOTI

Complete coverage, and capabilities for every business requirement.

With our extensive range of products and solutions, we can cater to your business requirements and empower you to enhance the functionality of your existing infrastructure.

We provide suitable tariffs tailored to your usage, along with comprehensive packages to safeguard your devices and protect your valuable information from external threats.



Mobile Tariffs

Each tariff is built and tailored to each individual's usage profile and business. A variety of options are available from managed tariffs and shared data to singular individual tariffs.



Hardware

We offer handsets from all the major manufacturers. Most of our devices have a 24-month warranty, with next working day device replacement in case of any faults.



Security

Ensuring your devices are secure is more important than ever, to protect your business against cyber attacks. Our Mobile Device Management solutions you can take full control of your connections and hardware.



Roaming

Being able to use your phone abroad is crucial for businesses to stay connected outside of the office, with our roaming packages we ensure you stay connected anywhere in the world.





Breaking the mold with our specialised services.

We know that effective communication is vital in today's fast-paced world, which is why we offer a diverse range of mobile solutions tailored to suit your specific requirements.

With our flexible and customisable plans, you can stay connected and maximise productivity, ensuring your business thrives in any location.

We partner with the industry's leading networks, including O2, Vodafone, and EE. These partnerships allow us to offer our valued customers unparalleled access to reliable and extensive network coverage.

Managing your tariffs, through optimisation

With our Managed Mobile Tariff services we take care of everything from tariff selection to billing and contract negotiations.

Our Specialist Mobile Team work closely with each client to understand exactly what their business needs are and therefore the best solution, we do this by analysing current usage patterns, taking into account data usage, roaming needs and any other relevant factors and recommend the most cost effective tariffs and solutions.

We constantly work to optimise your solution, evaluating and adapting to suit the changing needs of your business.





Singular and Shared Data Packages

We provide both singular and shared data packages for our clients to suit their specific business needs. Our singular data packages are designed for individual users, who require a fixed amount of data for their daily business use. We offer a range of data package options, from small to large, to accommodate different usage needs. Our shared data packages, on the other hand, are designed for teams or businesses with multiple users who need to share data across devices.

Our shared data packages allow businesses to manage their data usage effectively, clients can add or remove users as per their changing requirements. With our shared data packages, businesses can reduce their overall data costs and have better control over their data usage. Our team of experts works closely with each client to determine the best data package option to suit their specific business needs, ensuring that they achieve the best value for money throughout their partnership with us.

IOT Sims

Global 4's IoT offering provides a connectivity solution that works over any network, anywhere, anytime. Giving you the ability to track, monitor and manage data use. We can provide managed connectivity services to customers across the globe, with 545+ mobile networks in over 220+ countries globally. Providing private, secure connections whenever and wherever you need them.

Whether you need LPWA, GPRS, 4G, 5G, Circuit Switch Data, SMS or voice, all are available via our secure, managed and monitored service.

eSims

Global 4 provide eSIMs, allowing businesses seamless remote mobile service provisioning. Embedded in devices, they streamline estate management, eliminate physical SIM swaps, and enhance security through QR activation. As your eSIM estate grows, you will see increased efficiency, cost savings, as well as a flexible approach to connectivity needs.

Data Only Packages

Designed for businesses that prioritise high-speed data access, our data-only SIM plans provide a dedicated solution for your mobile data needs. Whether you require data for IoT devices, tablets, mobile hotspots, or other data-centric applications, our plans offer generous data allowances and fast, reliable connectivity.

Roaming

Our mobile roaming services allow our clients to use their mobile devices seamlessly in different countries, without having to worry about high roaming charges or unexpected bills. We offer a range of roaming options, including travel-free packages, monthly and daily subscriptions, international SIMs, as well as multi-network roaming solutions tailored to suit every businesses needs.

Our team of experts works closely with each client to determine the most cost-effective roaming solution to meet their specific requirements.

Keeping your devices secure, and managed.

At Global 4, we have established partnerships with leading mobile security providers, including Wandera, Samsung Knox, MaaS360, Microsoft Intune and SOTI.

These strategic partnerships allow us to provide our clients with the latest mobile security solutions helping keep their data safe and secure.



Capabilities of MDM

Device management: MDM enables businesses to remotely manage and configure their mobile devices, allowing actions such as; provisioning new devices, monitoring device status, enforcing security policies, and wiping devices in case of loss or theft.

Application management: MDM allows businesses to manage and control the applications installed on their mobile devices, including deploying, updating, and removing apps, plus enforcing security policies and restrictions.

Content management: MDM enables businesses to manage and secure mobile content, such as documents, files, and emails, by enforcing access controls, encrypting data, and enforcing compliance policies.

Security management: MDM provides businesses with a range of security features, such as encryption, password policies, remote lock and wipe, and malware protection, to protect their mobile devices and data against cyber threats.

Compliance management: MDM helps businesses comply with industry regulations, such as GDPR and HIPAA, by enforcing security policies and monitoring access to sensitive data.

Reporting and analytics: MDM provides businesses with visibility into their mobile devices, applications, and data, allowing them to monitor usage, identify potential issues, and generate reports and analytics to inform decision-making.

Our MDM partnerships.

Wandera



The Wandera security suite provides businesses with a comprehensive range of mobile security and data management solutions, offering numerous benefits to enhance their overall security and protect against various threats. Often deployed in tandem with a Mobile Device Management solution to ensure the correct device configuration is in place.

IBM MaaS360



Provides robust capabilities such as easy device enrollment, seamless policy enforcement, and effective application management, allowing companies to maintain control and security over their mobile ecosystem. By leveraging MaaS360, businesses can empower their workforce with secure and controlled access to corporate resources, fostering collaboration and enabling seamless mobile productivity.

Samsung KNOX



Samsung KNOX stands out as a powerful mobile security and management solution tailored with Samsung devices in mind but capable of managing a mixed Android and Apple fleet. Its unique features include chip level encryption and real-time protection, ensuring data integrity. The platform simplifies device provisioning and configuration, improving operational efficiency.

Microsoft Intune



Microsoft Intune is a cloud-based endpoint management solution. It manages user access and simplifies app and device management across your many devices, including mobile devices, desktop computers, and virtual endpoints. You can protect access and data on organization-owned and users personal devices.

SOTI



The SOTI ONE Platform gives you complete control and visibility into all your mobile devices in the field: smartphones, tablets, computers, rugged devices, industrial printers and more. SOTI ONE provides you with an integrated suite of mobility and IoT solutions for your business.

Account management, so you can focus on your business.

Everything we do is based on service. Our KPI's and SLA's are built as a benchmark to strive to deliver over and above.

Account Management

Our proactive account management services cater to the efficient management of your mobile phone estate.

We understand the importance of seamless communication and the need for immediate assistance when issues arise. That's why we provide direct contact information, ensuring a direct line of communication between our clients and our dedicated Account Managers. Whether you require assistance, have questions, or need guidance, our team is readily available to address your needs promptly and effectively.

Spend Caps and Notifications

You have the flexibility to add or remove caps and restrictions at your convenience through our customer portal. Simply access the portal and make the necessary adjustments as required. Alternatively, you can contact your Account Manager via call or email, and they will be able to assist you in implementing and managing the changes.

When any modifications are made, they will be promptly logged onto your account, and a unique reference number will be assigned to each request.

Quarterly Review Meetings

To ensure that everything is running smoothly and to maintain a strong partnership, we conduct Quarterly Review meetings with our dedicated Account Managers. These meetings provide a valuable opportunity to assess the performance of your mobile phone estate, discuss any challenges or concerns, and identify areas for improvement.

We foster a collaborative environment where we can address any issues promptly, optimise your mobile management strategy, and ensure your business is consistently operating at its best.

Porting and Migrations

For all our solutions, we offer the option to either provide new SIM cards or facilitate a seamless migration of your existing SIM cards.

When you choose to migrate your numbers to our new solution, we prioritise a smooth transition process. Our dedicated team manages the entire journey from project initiation to completion. You will receive a comprehensive migration plan that outlines all the necessary information, including the scheduled transfer dates for each number. While most transfers are typically completed on the same day, larger projects may require a spread-out transfer process over a few days.

“Global 4’s considered and cost-effective approach to the project has been really refreshing, it was clear from the beginning that they wanted to understand our business challenges to ensure the best solution.

Their account management both throughout and post the go-live of the project has been exceptional – changing providers for any internal technology is often a challenging process – Global 4 made it a simple and straight-forward”

Tomasz Religa
IT Senior Manager



Customer Portal

In addition to your Account Manager, Global 4 offers a customer portal that empowers you with self-service capabilities to efficiently handle and oversee your entire system.

Within this user-friendly portal, you will have the flexibility to perform SIM swaps, manage bars, and set limits and notifications for both spending and usage. Furthermore, the portal plays a crucial role in streamlining your billing processes. You can easily access and download your latest and past bills, as well as obtain comprehensive usage reports for detailed breakdowns.

Reporting

Our portal provides access to comprehensive information to empower clients to gain insight about usage. These valuable insights include; data usages, call usages, and user overspending on a monthly basis.

Our interface provides additional features to enhance your experience such as, usage trends, and allows you to effortlessly manage your business mobiles with our intuitive tools.

If you would like a demonstration of our portal, please contact one of our specialists today.

Hardware, Insurance and Device Accessories.

When it comes to the hardware, we are confident we have the right solution to meet your needs.

Mobile devices have become increasingly personal and essential to our daily lives. With each passing year, our reliance on these modern handsets continues to grow. At Global 4, we offer a comprehensive range of devices and hardware from all major manufacturers, ensuring that you find the perfect fit for your needs.

Hardware Options

We understand that staying ahead in today's competitive landscape requires cutting-edge technology that empowers your workforce. That's why we have curated a comprehensive selection of top-of-the-line mobile devices and tablets from industry-leading manufacturers.

Trust us to equip your organisation with the devices that drive productivity, efficiency, and innovation. With Global 4, you can confidently embrace the future of mobile technology and stay at the forefront of your industry.



SAMSUNG



And many more



Accessories

Discover our extensive collection of accessories designed to enhance and safeguard your devices. Our range includes a diverse selection of cases, screen protectors, car mounts, and portable charging packs.

Whether you need a stylish case to shield your phone or a durable screen protector to safeguard your tablet, our accessories are thoughtfully chosen to meet your specific needs.

Device Insurance

In the unfortunate event that your device is lost, stolen, or damaged, we've got you covered with our comprehensive device cover. Our straightforward claims process, managed by Global 4, ensures that you can swiftly have your device repaired or replaced. Rest assured that our dedicated team will guide you through the claims process, making it hassle-free and efficient.

Dongles & Data Solutions

Whether you require a portable solution that offers mobility and easy portability or a robust broadband replacement, we have the perfect options to meet your needs. Our comprehensive selection ensures that you stay connected and productive wherever you are. Count on us to provide the connectivity solutions that keep your business running smoothly.

Tablets

Our tablets offer the perfect blend of power and portability, allowing you to have the full capabilities of a laptop in a compact and easily transportable device. With our 5G unlimited plans, you can enjoy seamless connectivity wherever you go. Stay connected, stay productive – our tablet solutions ensure you're always equipped to tackle your tasks efficiently.

We collaborate with top UK suppliers to deliver the most efficient tablets that cater to your business requirements, keeping you productive even while on the move.





For enquiries, please contact: mobiledesk@global4.co.uk

For sales, please contact: sales@global4.co.uk

01403 272 910

www.global4.co.uk

Global 4 Limited

Global House,
60B Queen Street,
Horsham,
West Sussex,
RH13 5AD

